

# How to Handle an OSHA Inspection

Safety Training Session



### How to Handle an OSHA Inspection

- Emergencies
- Bathrooms
- Breaks / Lunch
- Cell Phones
- Classroom "Ground Rules"
- Any Questions ?





# Knowledge, confidence and professionalism are the keys to success



# First Things to Do ...

- Be calm and professional!
- Request three things before the inspection begins ...
  - OSHA Inspector credentials / I.D. ?
  - What "triggered" the inspection?
  - What type of inspection is scheduled?



# WHY does OSHA "show-up" at YOUR jobsite?



# Reasons why OSHA "shows-up" on YOUR jobsite

- Imminent Danger
- Fatality
- In-Patient Hospitalization
- Call-In Complaint
- Written Complaint
- Random Inspection
- Re-Inspection





# **Imminent Danger**

• OSHA Compliance Officer sees a hazard on the way to work, out for lunch, on the way home, etc.

- Trenches ... Less than 1 ½ to 1
- "Down" Guardrails / Fall Protection
- Scaffolding, Bad Housekeeping, No Hard Hats, etc.



# **Fatality**

1904.39

(a) Basic requirement

(a)(1)

Within eight (8) hours after the death of any employee as a result of a work-related incident, you must report the fatality to the Occupational Safety and Health Administration (OSHA), U.S. Department of Labor.



# **In-Patient Hospitalization**

1904.39

(a)(2)

Within twenty-four (24) hours after the in-patient hospitalization of one or more employees or an employee's amputation or an employee's loss of an eye, as a result of a work-related incident, you must report the in-patient hospitalization, amputation, or loss of an eye to OSHA.



# **Electronic Recordkeeping**

If your company has less than 20 employees, then no changes apply

With 20-249 employees, you will have to send in copies of your OSHA 300A form by March 2 of the following year.

With 250 or more employees, you must send in your 300A, 300 and all 301's by March 2 of the following year.



# **Call-In Complaint**

- Individual calls-in a violation
- If you have a good record & relationship with OSHA ... it might be able to be resolved over the telephone



# **Written Complaint**

- OSHA Inspector will visit site within 7-working days
- Can only inspect area noted in written complaint ... But could see imminent danger!



### Watch out for the

"Whistle-Blower"

page on the OSHA webpage!

www.osha.gov

# **Random Inspection**

Names of MANY companies are "put in a hat", and if you get yours picked ... you win!





# **Re-Inspection**

 Follow-up Inspection to verify abatement / correction of previous violations or infractions

 Watch out for the BIG OSHA fine for failure to abate / correct the violation!

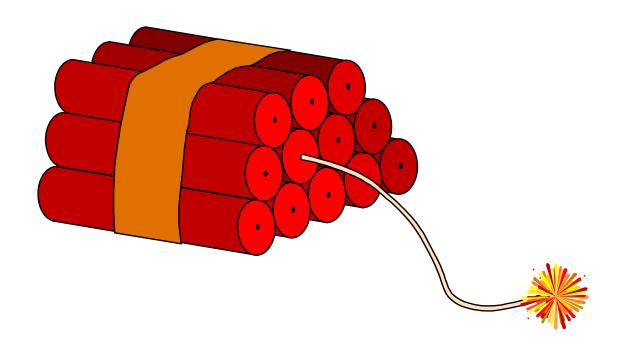


# **Types of OSHA Inspections**

- Imminent Danger Inspection
- Target Inspection
- Comprehensive Inspection
- Focused Inspection



# **Imminent Danger Inspection**





# **Target Inspection**

- Target a specific Industry
- Target a specific Activity
- Target a specific Company





# **Comprehensive Inspection**

- Entire Company
- Entire Jobsite
- All activities, areas, sub-contractors, etc.



# **Focused Inspection**

- Have to request and qualify for a Focused Inspection
- Must have a Competent Person on site
- Safety Program must be in place <u>and</u> enforced in all places and at all times
- If granted ... OSHA will only "look-at" the (4) big killers in construction ...

Falls

**Electricals** 

Struck-bys

Caught-in-betweens



# **Opening Conference**

• Assist Superintendents, Foremen, Lead Persons, Sub-Contractors, etc.

Introduce Inspector

Show your "support" for the Inspector

#### OSHA INSPECTION REPORT

	DATE:	WEATHER:	TEMPERATURE:	
	NAME OF CO	OMPANY:		
Compliance	COMPANY ADDRESS:			
Compliance			FIELD:	
Officer may				
"Request"	LEVEL OF WORK; OWNER: ARCHITECT: ENGINEER: PRIME CONTR: SUB-CONTR: 2ND TIER SUB: CONSULTANT:			
some	NO. OF EMP	LOYEES; TOTAL:FOREM JOURNEYMEN:	MEN:OPERATORS: LABORERS:OFFICE:	
	UNION? Y	ES NO		
Information	FOREMEN NAMES:			
	LENGTH OF EMPLOYMENT; FOR THIS COMPANY: IN THIS POSITION:  COMPETENT PERSON(S) NAME(S):			
	IN WHICH FIELD:			
	WRITTEN HA MATERIAL S OSHA 101 F OSHA 200 F EMERGENC	AFETY PROGRAM PRESENTED AZARDOUS COMMUNICATION BAFETY DATA SHEETS PRESEN ORMS PRESENTED? ORMS PRESENTED? Y PHONE NUMBERS POSTED? S PRESENTED?	PLAN PRESENTED?  YES NO	
			N REPORTS PRESENTED?	YESNOLAST DATE:
	SOILS CLAS	SIFICATION PRESENTED?	YESNOLAST DATE:	
	LOCATION OF NEAREST HOSPITAL:			
	DATE OF LAST SAFETY MEETING:			
	TOPICS DIS	CUSSED:		



Compliance
Officer may
"Request"
some
Information

Documentation Requested Date: / /	Date Required: / /	
General Information	Bloodborn Pathogens (if any)	
Copies of the last 3 yrs & current OSHA / 300, 300A, 301 Logs (Include all salaried hourly, part-time & temporary)	Written exposure control plan	
Tax ID Number	Exposure Determination	
Floor plans of facility buildings if needed	Hepatitis B Vaccination & Post Exposure Eval & Follow-up	
Companies written safety & Health program (if any)	Medical records	
Written ergonomics program (if any)	Training records	
Safety committee meeting minutes for past 6 months (if any)	Respirator Program (if applicable)	
Safety inspection documentation for past year (if any)	Written operating procedures for selection and use of respirators including normal and emergency use	
Emergency action plans		
List of Personal Protective Equipment (PPE) required/provided.	Inspection records of respirators used for emergency use	
Written PPE assessment certification t determine needed PPE	Qualitative fit test records & Employee training records	
General Training	Air sampling results	
Lists of all safety training provided	Hearing Conservation (HC) (if applicable)	
Copies of certification/attendance of employee attending training	Hearing Conservation Program	
Copies of safety training course outlines	List of employees affected by HC Program	
Copies of safety meeting minutes	Noise Monitoring results for the past 2 years	
Lock-out/Tag-out (if applicable)	Audiometric test records or employees	
Written Lock-out/Tag-out policy/program	Employee training materials	
Written Lack-out/Tag-out procedures	Employee training records	
Employee Training Records	List of employees suffering standard threshold shift for the pyear	
Confined Space (if applicable)		
Written confined space entry program	Additional Documentation (if applicable)	
List of identified confined spaces	Crane manual, inspection & employee training records	
List of permit required confined spaces	Forklift/Rough Terrain manual, inspection & employee train records	
Names of trained entry supervisors, attendants, entrants	Aerial/Power Lift manual, inspection & employee training records	
Training records	Employees trained on fire extinguisher, dates & type of train	
General procedures for entry into permit required spaces	Mechanical power press/press brake training & daily/weekly/monthly inspection records	
Specific entry conditions for Permit Required Spaces		
Documentation Procedures for rescue operations		
Canceled permits for permit required confined spaces (6 months)		
Alternative entry procedures for permit required confined spaces		
Hazardous Communication		
Hazardous Communication Written hazardous communication program		
Written hazardous communication program		
Written hazardous communication program  Any written policy, or program procedures		





### **Information / Document Request**

 ONLY give information or documentation that you KNOW ... do not guess or assume

ONLY give information or documentation that you are AUTHORIZED to give

 You do NOT have to sign anything you do NOT want to sign



### **Information / Document Request**

 Never admit to any safety violations, they are all alleged or possible violations at the time

- Do not say "No Comment" ... but, say as least as you can, any questions with short answers
- You have (4) business hours to produce OSHA required documentation



# Site Walk / Inspection

- Take a worker with you to address and/or correct items ... on the spot!
- Take a camera (date imposed) and take pictures of everything the Inspector does
- Take a note pad log notes, comments, where you walk, who the Inspector interviews and talks to, and ALL alleged violations noted for all contractors



# **Closing Conference**

• Same Assist Superintendents, Foremen, Lead Persons, Subcontractors, etc.

Inspector will review all alleged violations

Other than Serious Serious

Repeat

Willful

# Ways to Handle the OSHA Inspection



- Handle the Inspection yourself ... walk with the Inspector yourself
- Ask the Inspector to wait on a official company representative to handle the Inspection with you
- Require a warrant to proceed any further with the Inspection

# Ways to Handle the OSHA Inspection



Best way is to ...handle the Inspection yourself ... walk with the Inspector yourself

But you have to have two things to handle a OSHA Inspection ...

**KNOWLEDGE and DIPLOMACY** 



# Safety Attitude / Safety Culture

- Have a good, "agree-with" safety attitude
- Show your safety knowledge and "excitement"
- Express your belief in a safe workplace for ALL employees

- Professionalism
  - Respect
  - Politeness
  - Build a relationship
  - Inspector "just doing his/her job
  - Accept outside,
     3rd party site safety inspections.



# "Public Safety Library"

 What ? - One field location, where all safety information is stored

 Where ? - Shelf in office trailer or a "Port-A-File" in the truck or "gang box"

 Why? - Reference, convenience and easy access for employees



# Job Safety and Health IT'S THE LAW!

#### All workers have the right to:

- · A safe workplace.
- Raise a safety or health concern with your employer or OSHA, or report a workrelated injury or illness, without being retaliated against.
- Receive information and training on job hazards, including all hazardous substances in your workplace.
- Request an OSHA inspection of your workplace if you believe there are unsafe or unhealthy conditions. OSHA will keep your name confidential. You have the right to have a representative contact OSHA on your behalf.
- Participate (or have your representative participate) in an OSHA inspection and speak in private to the inspector.
- File a complaint with OSHA within 30 days (by phone, online or by mail) if you have been retaliated against for using your rights.
- See any OSHA citations issued to your employer.
- Request copies of your medical records, tests that measure hazards in the workplace, and the workplace injury and illness log.

This poster is available free from OSHA.

#### **Employers must:**

- Provide employees a workplace free from recognized hazards. It is illegal to retaliate against an employee for using any of their rights under the law, including raising a health and safety concern with you or with OSHA, or reporting a work-related injury or illness.
- Comply with all applicable OSHA standards.
- Report to OSHA all work-related fatalities within 8 hours, and all inpatient hospitalizations, amputations and losses of an eye within 24 hours.
- Provide required training to all workers in a language and vocabulary they can understand.
- Prominently display this poster in the workplace.
- Post OSHA citations at or near the place of the alleged violations.

FREE ASSISTANCE to identify and correct hazards is available to small and mediumsized employers, without citation or penalty, through OSHA-supported consultation programs in every state.



Contact OSHA. We can help.





# **OSHA Multi-Employer Policy**

- Exposing
  - Creating
    - Controlling
      - Correcting



# **Citation Types**

- Other than Serious
- Serious
- Repeat
- Willful
- Failure to Abate

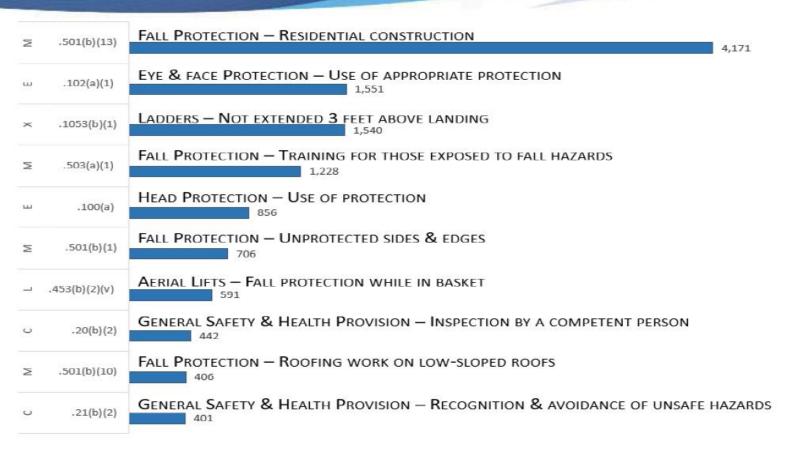


## **OSHA Penalties**

#### Willful

-Maximum	\$156,259
Repeated	
-Maximum	\$156,259
Serious, Other-than-Serious	
-Maximum	\$15,62 <u>5</u>
OSHA Notice	\$15,625
Posting of OSHA 300 Summary	\$15,625
Posting of Citation	\$15,625

# Most Frequently Cited Serious Violations in Construction FY 2022







### **Final Items**

OSHA has 6 months to issue citations from day of inspection

You have 15 business days to discuss alleged citations at an informal conference

 Citation must be posted at site of violation for at least 3 days or until abated



## How to Handle an OSHA Inspection

Questions ???